



July 25, 2008

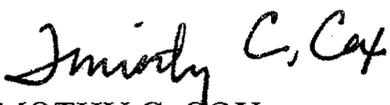
AFRH CHIEF OPERATING OFFICER REVISED FACT SHEET NO. 9

Subject: AFRH Hotline Program

Armed Forces Retirement Home (AFRH) Washington residents, resident family members and employees can report allegations of **waste, fraud, abuse and mismanagement** to the AFRH Inspector General (IG) on the following toll free number: 1-888-769-2068. The AFRH Hotline is available 24 hours a day, 7 days a week. Hotline callers will be able to leave taped messages regarding allegations of inappropriate behavior.

Allegations can also be forwarded via e-mail to IG@afrh.gov, or sent via regular mail to: AFRH Inspector General, Attn: Mr. Maurice Swinton, 3700 North Capitol Street, Box 1303, Washington, DC 20011-8400. All allegations, including those made anonymously, will be investigated by the AFRH Inspector General or his designee.

The AFRH Hotline phone number and e-mail should only be used to report incidents of **waste, fraud, abuse and mismanagement**. If you wish to register a complaint, ask a question, request work order services (heating/air conditioning/plumbing repairs, etc.) or want to request time on a staff member's calendar, please continue to use processes currently in place.


TIMOTHY C. COX
AFRH Chief Operating Officer

Distribution:
All AFRH Washington
Residents and Employees