

Quality Management & Accreditation

Our Commitment to Healthcare, Quality & Safety



Armed Forces Retirement Home – Gulfport (AFRH-G) works to foster a culture of excellence and continuous Performance and Quality Improvement. AFRH-G is a retirement community providing a continuum of services and care for military veteran residents. AFRH-G has the capability to provide services ranging from independent living to long term nursing care. The Department of Defense (DOD) provides oversight for the AFRH-G.

AFRH-G is fully accredited as a continuing care retirement community through two international and national organizations, the Commission on Accreditation of Rehabilitation Facilities (CARF) and The Joint Commission (TJC).

CARF International is a non-profit accreditor of health and human services. Its goal is to ensure that persons served remain at the center of the service delivery process. CARF surveyed AFRH-G on October 18-20, 2021, and its five-year accreditation expires on October 31, 2026. After each survey, AFRH prepares and maintains a Quality Improvement Plan to implement any CARF recommendations to improve safety, break down silos, and streamline guidelines for resident transitions. Through it all, we continually emphasize Person-Centered Care – our guiding philosophy. CARF reviews our progress annually and updates our milestones accordingly.

The Joint Commission (TJC) is the nation's oldest and largest independent, not-for-profit accrediting body in healthcare. TJC accreditation reflects a commitment to meeting key quality, performance, and safety standards. The Joint Commission three-year term of accreditation was surveyed in June 2024 and was awarded to AFRH-G, specifically for Ambulatory Care, Assisted Living, Home Care, and Nursing Care Centers in August 2024. We are anticipating our triennial survey to be conducted for the four areas of accreditation in June 2027.

For any concerns regarding patient care and safety please discuss with a staff member, the Ombudsman, any Service Chief, Safety Officer, Performance Improvement Integrator or the Administrator.

If you have patient care and safety concerns which have not been addressed by the facility, you may contact The Joint Commission by calling (800) 994-6610.