

Dining Facility Meeting Minutes

6 January 2022

Stephanie Livermore, (representing Susan Orr) Master Chief Bradshaw, Von Blunt, and Bob Smyth were in attendance. Additionally there were 7 residents in attendance who all gave input.

Comments from Committee Members:

Leave the carrots out of the navy beans. This has been a repeated request. Although many have said it is not an issue for them it is an issue for some residents. The shrimp Remoulade served on New Year Menu was too spicy. One resident said remoulade burned her mouth and tongue and she couldn't eat for two days. Others in attendance said it was perfect and not too spicy. Stephanie said she would make certain that the sauce is mixed very well in the future. The ticket box needs to be moved so it is positioned before the trays. The dining staff prefers it where it is on the line so they can see it and remind people if necessary. Need large bowls for salads and items like nachos the large bowl request is under review.

Residents Comments or Concerns:

Black pepper seasoning of green beans. Stephanie will check the recipe and train the kitchen personnel on proper preparation. Small carrots instead of cut whole carrots when serving cinnamon carrots. Stephanie will check on this and see if it was a supply issue. Fried chicken overcooked dark brown and dried out on the last two occasions. Stephanie will definitely ensure that the fried chicken is not overcooked. Juice machines drains broken causing spills. Stephanie will try to source new ones and as a temporary measure see if Gorilla Glue might work. Country fried steak some very thin, mainly breading. Please ask for another thicker one. Remember if you are not satisfied with something you can always ask for a different piece. Mixed salads pear and cheese for example contain bacon bits. Could they be left out and added if desired. Could the Diet line menu indicate if an item is meatless? Stephanie will ask if they can indicate that somehow. Can we have some crunchy (chow mein) noodles on the oriental meal nights? One resident wants to know what happened to the radishes. Could we have more onions cooked when serving liver. There aren't any left unless you're first. (One grill issue) Please check the bread when you put it out a resident had piece of moldy bread recently.

Several residents asked how many servers are available for ATM service. Stephanie will discuss this with Susan and review the schedule.

Many compliments were expressed for all of the holiday meals. Both the food and service were excellent! Thank you to all of the staff.

Additional items

Recently there have been some supply issues as there have been all across the US. Dining management works diligently to get the necessary items from our supplier. We would ask that if an item such as milk has been limited or unavailable periodically that residents only take two at any meal. Taking more because you're afraid they will run out leaves none for other residents. We are all in this together and should have a share of what's available.

After the meeting one resident asked why we don't have egg or ham salad anymore. I will check with the kitchen staff and see.

Since we are missing one of the grills the preparation of certain items is difficult. I will follow up with the dining management and Darren Jones to get a status.

The ice cream cooler has one handle missing and is very difficult to open. Many residents can't open it.

There are several tables with drink tab holders on them which are collected for the Ronald McDonald House please provide your drink tabs and if we need more tab holders for the tables let me know.

Boxes of gloves have been placed on the shelf above the Salad Bar and Salad, Fruit and Soup Bars. Please use them to get your food to assist in sanitation during this period of increase in Covid 19 infections in the surrounding area.

We have arranged for the minutes to be added to the AFRH website under the Residents link.

Patrick Smith

RAC Dining Committee Chair

CC: Jeffrey Eads, Chris Alexander, Lisa Hall, Darren Jones, Art Jones & Master Chief Bradshaw