AFRH Community Action Response Element (CARE)

Our Job Is You!

RAC Floor Reps

Your RAC Floor Reps are your first line of action to help you. Speak to your floor reps if you have issues or suggestions. Fill out the RAC forms (located in the Mail Room) and take to your floor representative who will take the initial action on your request.

RAC Chairman

As your RAC Chairman I look forward to working with you all to insure we have the finest retirement community possible. If you are having any issues please contact me at 202-629-7583 or leave a request form in the RAC Comments Box.

Esker McConnell

Ombudsman

The AFRH-W Ombudsman is designated to work through the RAC for all residents in order to resolve disputes and investigate complaints and concerns. If you have any issues please contact your Ombudsman at 202-541-7608.

Al Mori

AFRH IG

As your AFRH Inspector General I am responsible for investigating and bringing resolution to allegations of waste, fraud, abuse, mismanagement or the perception thereof. Residents, family members and employees may utilize the 24 hour a day AFRH Hotline at 1-866-769-2068 or contact me direct at email IG@afrh.gov.

Sheila Abarr

DoD IG Hotline – If you are unable to get resolution through Your CARE team you have the right to contact the DoD IG at 800-424-9098 (e-mail: hotline@dodig.mil)